

Election Protection Hotlines

The Election Protection hotlines, 866-OUR-VOTE (led by the Lawyers' Committee for Civil Rights Under Law), 888-VE-Y-VOTA (led by NALEO Educational Fund) and 888-API-VOTE (led by APIAVote & Asian Americans Advancing Justice—AAJC) are nationwide, non-partisan toll-free voter assistance helplines available to anyone to promote. Voters can call the hotlines to receive answers to their questions and report problems to be addressed by trained Election Protection volunteers.

The hotlines are resources for partners to help in their voter protection, civic engagement and voter education programs. During voter registration, the hotlines can serve as a way to help voters verify their registration status or find out how to register to vote, and as we move closer to Election Day, get answers to questions about early and absentee voting and how to find their polling location. In states with new laws, our trained volunteers can help voters navigate potential barriers between them and the ballot box like voter ID laws. With the shifting legal environment due to ongoing litigation, the hotline volunteers will have the latest information based on the latest relevant court decision to make sure voters have accurate information.

On Election Day, the hotlines are connected to a robust nationwide legal and grassroots field program where volunteers will be helping voters at the polls or working with election officials to address problems. When voters call the hotlines our teams are prepared to assist in the most effective manner, over the phone, at the polling place, through advocacy with election officials, or in rare cases, through litigation.

The 866-OUR-VOTE hotline is answered live from **10 a.m. to 5 p.m. EST**, Monday-Friday starting on September 12 and will begin adding extended hours and weekends as we approach Election Day. All other times voters can leave a voicemail and receive a response within 1 to 2 business days. The bilingual (English & Spanish) 888-VE-Y-VOTA hotline is answered live year-round Monday-Friday **8 a.m. to 8 p.m. EST**. The 888-API-VOTE will be answered live in the weeks leading up to and on Election Day and provides multilingual services in English, Chinese, Vietnamese, Korean, Bengali, Hindi, Urdu, and Tagalog. The hotline schedule is available on the Election Protection website.

The day before and on Election Day, calls that come into 866-OUR-VOTE, 888-VE-Y-VOTA & 888-API-VOTE are logged into a system called Our Vote Live (OVL) to facilitate real-time, on-the-ground problem-solving as well as to identify problem areas, propose solutions, and use the information in advocacy efforts after the election.

Ways Your Organization Can Partner with the Election Protection Hotlines

- Include 866-OUR-VOTE, 888-VE-Y-VOTA & 888-API-VOTE on voter education materials and digital platforms
- Train field staff to use the Election Protection hotlines to help voters troubleshoot problems they encounter
- Alert Election Protection staff if there are key dates or events that hotline should be aware
 of (e.g., Souls to the Polls that will create high traffic during early voting, a text blast to
 10K+ individuals)

Suggested Language when promoting the hotlines:

General non-partisan voter education materials:

- Questions or problems voting? Call 866-OUR-VOTE (866-687-8683) for help.
- Questions or problems voting? Call 888-VE-Y-VOTA (888-839-8682) for bilingual assistance.
- For information or help with voting call 866-OUR-VOTE (866-687-8683) or visit 866OurVote.Org.
- Have questions or need help voting? Call 888-API-VOTE (888-274-8683). Bilingual assistance is available in English, Chinese, Korean, Vietnamese, Tagalog, Urdu, Hindi, and Bengali.

Political, C4 and voter persuasion materials:

- 866-OUR-VOTE is a nonpartisan voter helpline: Call 866-687-8683 or Visit 866OurVote.org. A project of the Lawyers' Committee for Civil Rights Under Law and independent from the organization producing this brochure/website.
- For information or help with voting call 866-OUR-VOTE (866-687-8683) or visit 866OurVote.Org. A project of the Lawyers' Committee for Civil Rights Under Law and independent from the organization producing this brochure/website.

If you are interested in promoting and partnering with the hotlines contact:

- **866-OUR-VOTE**—Rose Clouston at 202.662.8337 or <u>rclouston@lawyerscommittee.org</u>.
- 888-VE-Y-VOTA—Anna Raygoza at 213.765.9440 or araygoza@naleo.org
- **888-API-VOTE**—Terry Ao Minnis at 202-296-2300 x 127 or <u>tminnis@advancingjustice-aajc.org</u>